BEFORE THE FORUM

FOR REDRESSAL OF CONSUMER GRIEVANCES

IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 11th day of January 2018 In C. G. No: 142/ 2017-18/Tirupati Circle

Present

Sri. A. Jagadeesh Chandra Rao

Sri. A. Sreenivasulu Reddy

Sri. D. Subba Rao

Sri. Dr. R. Surendra Kumar

Chairperson

Member (Finance)

Member (Technical)

Independent Member

Between

Sri. M.A. Babu, Uttanna Colony, Angallu, Chittoor - Dist Complainant

Respondents

AND

1. Assistant Engineer/O/Kurabalakota

2. Assistant Divisional Engineer/O/Madanapalli(RSD 2)

3. Divisional Engineer/O/Madanapalli

***** ORDER

- Sri M. A. Babu, Uttanna Colony, Angallu (V) Kurabalakota (M), Madanapalli Division Chittoor - Dist has presented a complaint before this Forum by post. In his complaint the Complainant submitted that an electrical line is passing just at 1 Ft distance to his house. It was erected after construction of his house. Even though he approached the line staff and Assistant Engineer, the line was not shifted, hence submitted for redressal of his complaint.
- 2. Respondents in their written submission elucidated that the 11 KV line as complained by M.A. Babu of Angallu(V) in Kurabalakota section was erected in the month of February'2014 for releasing of 1 No. Category III service in a street at Uttanna Colony, which is about 15 Ft width road. Further the erected 11 KV line is about 6 ft vertical height from the top of the building and 3 ft horizontal distance from the building top. Even though the 11 KV line is erected 3 ½ years back there is no complaint from any residents of the area regarding the line so far. But the complainant recently about 2 months back started construction of 1st floor on the ground floor of the building (having HSC No. 4066 of Angallu Distribution). For the construction of elevation to the 1st floor, the 11 KV line is coming near to take construction works. Hence the father of the

SESPATCHED 181

C.G.No:142/2017-18/Tirupati Circle

complainant approached concerned area SPDCL staff to which the staff advised to the Complainant's father to register a LT application for shifting the 11 KV line. In this regard, instead of registering LT application for shifting 11 KV line the complainant made complaint before the Hon'ble Forum with false allegations on the staff and then registered LT application for the same on 27.10.2017 received on 05.11.2017 to which necessary estimate is under process. Finally he submitted that necessary shifting of 11 KV line work will be completed after payment of shifting charges as per the estimate by the complainant.

- 3. In accordance with the provisions contained in Rule No.5.3.4 of General terms and conditions of supply as approved by the Hon'ble commission the consumer shall pay the shifting charges included in the estimate in advance before taking up shifting operations.
- 4. In view of the above rule position as requested by the Respondents, the Complainant is advised to pay the estimate cost as issued notice by the Respondents for shifting the 11 KV line. The Respondents are also advised to complete the work after getting the departmental formalities. Hence the case is disposed off in favour of the Respondents.

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063, within 30 days from the date of receipt of this order.

This order is passed on this, 11th day January 2018.

Sd/-

Sd/-

Sd/-

Member (Finance)

Member(Technical) Independent Member

Chairperson

Forwarded By Orders

Secretary to the Forum

Noine

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter. Copy to the Nodal Officer (Chief General Manager/Operation)/CGRF/APSPDCL/TPT Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, Flat No: 401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

C.G.No:142/2017-18/Tirupati Circle